



OUR COLCHESTER

*A BID to make new history*

## **A message from the Licensing Team:**

### **In relation to social distancing in restaurants and pubs advice:**

Arrange seating to enable social distancing between each group of customers – 2m or 1m with risk mitigation such as back to back seating, physical barrier or well ventilated areas such as outdoors.

Ensure social distancing measures are in place – using floor markers and one way systems may help.

Taking orders from customers - Maintain either 2m or 1m with risk mitigation such as a screen, visor or mask. Use contactless ordering methods such as a table ordering app where possible.

Indoor table service must be used where possible assigning a single staff member per table.

Outdoor table service also encouraged – although customers are permitted to stand outside with appropriate distancing.

Adjust processes to prevent customers congregating, at for example the bar. – Where ordering at the bar is necessary; customers are not to remain at the bar.

### **Further Guidance for Hairdressers if required.**

Clearly, when providing close contact services, it often may not be possible to maintain social distancing guidelines - a visor will be required to mitigate the risk. A face covering will not be sufficient.

Further mitigating actions include:

- further increasing the frequency of hand washing and surface cleaning
- keeping the activity time involved as short as possible
- using screens or barriers to separate clients from one another.
- using back-to-back or side-to-side working (rather than face-to-face) whenever possible
- using a consistent pairing system, fixing which workers work together.

Encourage contactless payments – locate to adhere to social distancing.

Maintain social distancing between reception staff and customers.

Ensure you have a means of controlling the numbers of customers and avoiding people waiting together in groups – Taking bookings will be the easiest way to manage this.

Please email [hello@ourcolchester.co.uk](mailto:hello@ourcolchester.co.uk) if you have any questions.

More COVID-19 information can be found at [www.ourcolchester.co.uk](http://www.ourcolchester.co.uk)