



OUR COLCHESTER

A BID to make new history

A message from the Licencing Team:

In relation to social distancing in restaurants and pubs advice:

Arrange seating to enable social distancing between each group of customers – 2m or 1m with risk mitigation such as back to back seating, physical barrier or well ventilated areas such as outdoors.

Ensure social distancing measures are in place – using floor markers and one way systems may help.

Taking orders from customers - Maintain either 2m or 1m with risk mitigation such as a screen, visor or mask. Use contactless ordering methods such as a table ordering app where possible.

Indoor table service must be used where possible assigning a single staff member per table.

Outdoor table service also encouraged – although customers are permitted to stand outside with appropriate distancing.

Adjust processes to prevent customers congregating, at for example the bar. – Where ordering at the bar is necessary; customers are not to remain at the bar.

Further Guidance for Hairdressers if required.

Clearly, when providing close contact services, it often may not be possible to maintain social distancing guidelines - a visor will be required to mitigate the risk. A face covering will not be sufficient.

Further mitigating actions include:

- further increasing the frequency of hand washing and surface cleaning
- keeping the activity time involved as short as possible
- using screens or barriers to separate clients from one another.
- using back-to-back or side-to-side working (rather than face-to-face) whenever possible
- using a consistent pairing system, fixing which workers work together.

Encourage contactless payments – locate to adhere to social distancing.

Maintain social distancing between reception staff and customers.

Ensure you have a means of controlling the numbers of customers and avoiding people waiting together in groups – Taking bookings will be the easiest way to manage this.

Please email hello@ourcolchester.co.uk if you have any questions.

More COVID-19 information can be found at www.ourcolchester.co.uk